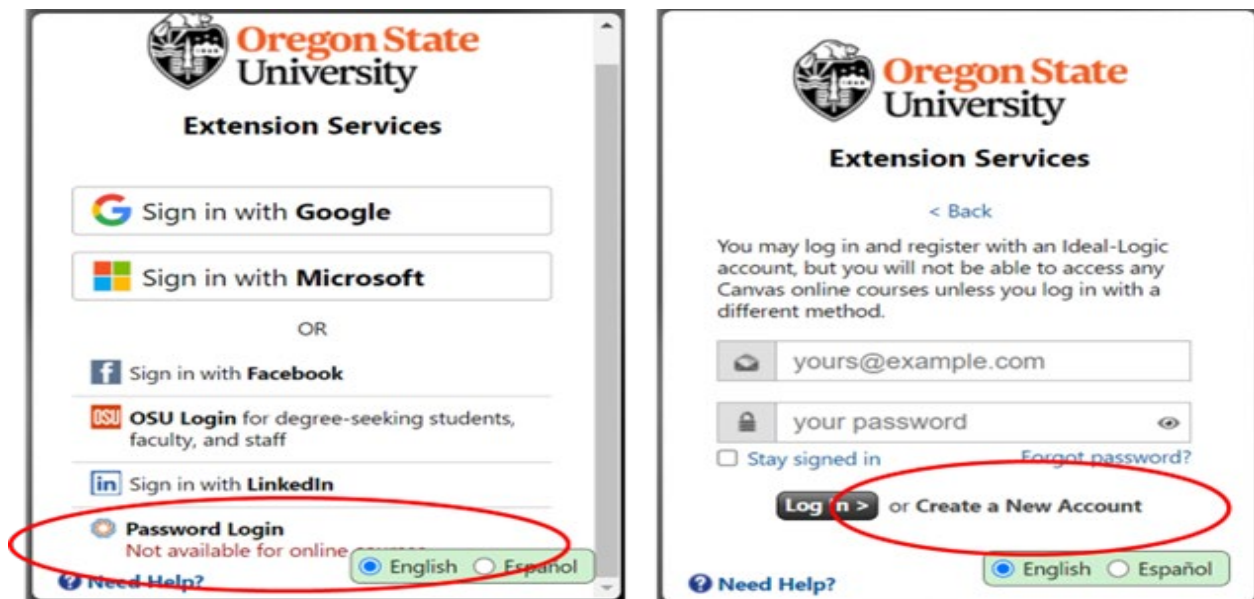


## Common Registration Challenges:

Individuals without one of the accounts noted in the screenshot below, or state and federal agencies with strong IT security which prevents their “.gov” Microsoft or Google account from connecting to the OSU Ideal-Logic, must use another email account to create a log-in account (select “Password Login” then “Create a New Account”; see below). Once that is completed, the next step will prompt for an email address when filling out participant information where registrants can use another email account (e.g. work email) for the primary registration email address. In addition, due to the Ideal-Logic system, each person will have to register themselves, individually, using their own external log in account and password. If a computer is shared, or if someone tried to register for you, this could be an issue but is remedied by starting fresh with a private or incognito window so it does not remember any previous log in accounts.



**Note:** The log-in account is only the secure doorway into the OSU Ideal-Logic system. It is not used for anything else, and it does not have to be the same as your contact/registration email. You can still use your work or “.gov” email as your primary email for receiving all registration related emails.